



INTEGRATED PAYMENT CARD

Now EMV Chip Card capable and integrated with both TAMS II and RPM, NAPA's IPC (Integrated Payment Card) feature provides faster and safer payment card processing for NAPA AUTO PARTS stores.

Why IPC?

With IPC, customers retain control of their credit card during a transaction. The counterperson no longer takes the card from the customer to process it through a payment card device connected to a phone line.

IPC eliminates some of the inconveniences that may occur during a transaction like waiting in line to use the credit card machine, or having to remember the total of the transaction. With IPC there is an accurate information exchange between POS and payments.

IPC processes payment card requests quickly, improving customer experience while meeting current Payment Card Industry (PCI) compliance mandates.

Customers can use any card configured within TAMS II and RPM including Visa®, MasterCard®, American Express®, Discover®, NAPA gift cards, and debit cards.

Do I Qualify for IPC?

Before implementing IPC, your store must meet the following qualifications:

- Your store uses [NAPA SafePAY+](#). If you are not currently on NAPA SafePAY+, visit [NAPAPayments.com](#) or call 1-800- 394-1897 to get started.
- Your store must have a [dial-up terminal available](#) for Fleet Cards and disaster recovery.
- Your store must have a [routable, public, IP address](#) for the in-store payment switch.

With IPC, time in lane is greatly decreased because the payment card never leaves the customer's hand.



Ok I'm Convinced. How Do I Get IPC?

It takes approximately six weeks to implement IPC. It all begins with contacting your Store Systems Representative (SSR).

Qualification

Your SSR will work with you to verify that your store uses NAPA SafePAY+, has a dial-up terminal available for Fleet Cards and disaster recovery, and meets all network requirements.

Preparation

If your store is in need of hardware rack installation and cabling, a site survey will be conducted with a third party vendor of the store's choice. This vendor will run cables, install counter mounts, secure pin pads to mount, and install a wall-mount rack. The store owner is responsible for the scheduling and the costs associated with the work, as well as PCI compliance. Network equipment must be isolated from the in-store networking gear and the gear must remain in a locked environment.

Procurement

The NAPA IPC Implementation Team will create all the tickets needed to have the RedBox configured, built, and shipped. Your SSR will handle the procurement of the pin pad devices and the lock box.

Professional Installation

The SSR completes the pre-implementation tasks outlined in the "TAMSII and RPM Integrated Payment Card Installation Guide" prior to your go-live date. The NAPA IPC Implementation team will certify the store for activation.

Support

Ongoing support will be provided by NAPA Store Support. NAPA Customer Service Representatives (CSRs) in the support center can assist you with any questions or issues you may have. Please call 800-472-8267.

Your local SSR is also available for any additional assistance/training you may need.

For more information on IPC visit NAPACONNECT.COM/IPC



“We’re seeing a lot more debit transactions than credit now that the customer is swiping the card at the reader. We like debit transactions because they’re less expensive to process.

- Gary Ellinger, president, Colorado Motor Parts

CONTACT YOUR SSR TODAY TO GET STARTED ON IPC!